



SHPA
Supportive Housing
Providers Association

The Source for
Housing Solutions

Coordinated Assessment and Entry

Housing Action Illinois Conference
November 5-6, 2013



SHPA
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Providers Association



Our Mission

Advancing housing solutions that:



Improve lives of
vulnerable
people



Maximize public
resources



Build strong,
healthy
communities

Who is SHPA?

- Mission – Strengthen the supportive housing industry, to enable the increased development of supportive housing, and to support non-profit organizations to develop the capacity for providing permanent supportive housing
 - Membership association
 - Strong state and federal advocacy voice
 - Training and technical assistance
 - Supportive housing resident involvement

Alliance to End Homelessness in Suburban Cook County



- Cook County Continuum of Care
- Coordinates homeless services of over 30 agencies across 30 suburban townships, 573 square miles, and 2.5 million residents
- Three regional councils- north, west, and south
- Plans for effective use of \$9 million of federal funds
- Joined 100,000 Homes Campaign in August 2012
 - Housed 240 chronic and/or vulnerable persons

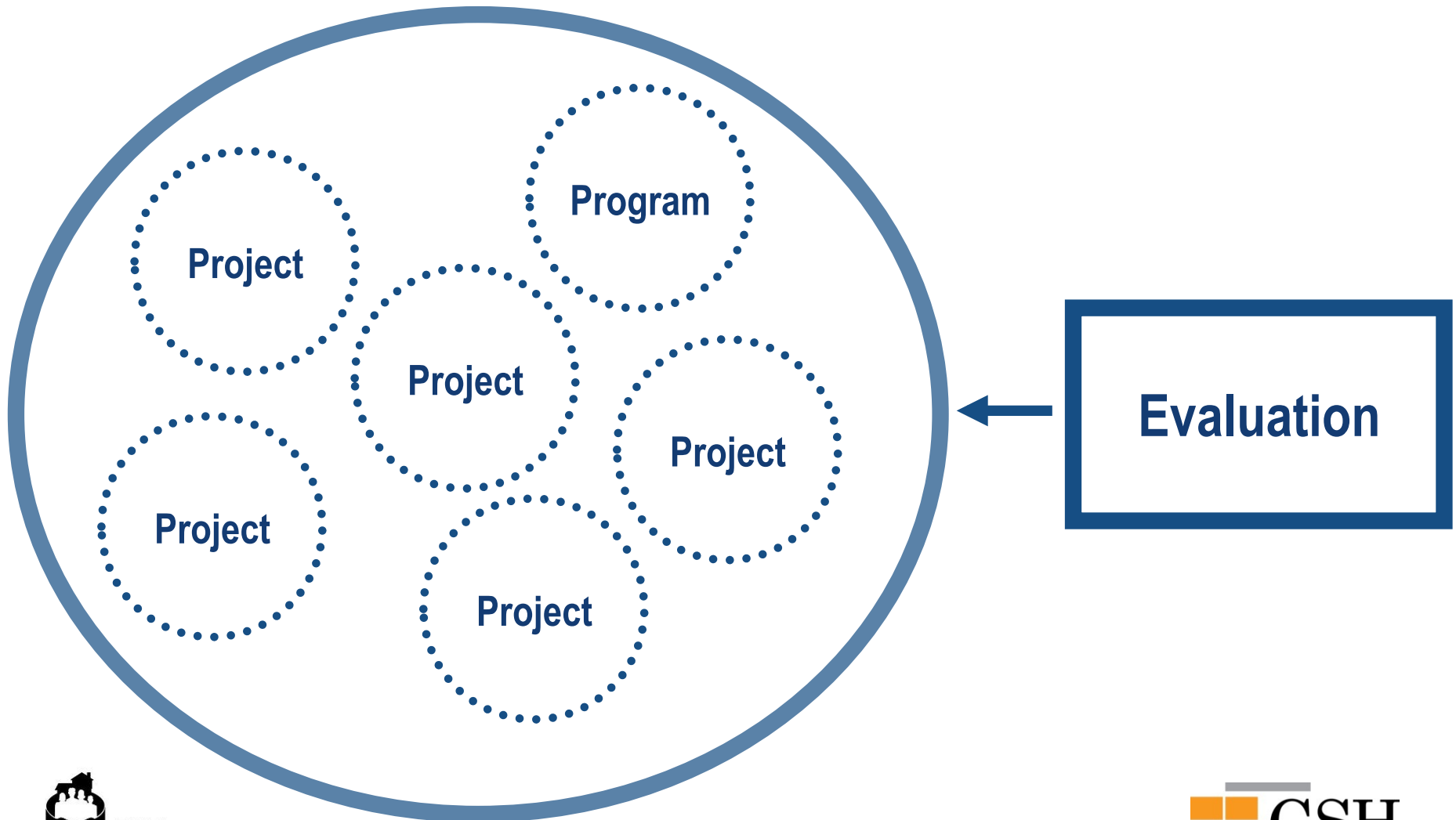
HEARTH Core Measures

Reduce new episodes of homelessness

Reduce returns to homelessness

Reduce lengths of homeless episodes

Homelessness Assistance System



Coordinated/Centralized Assessment System



Let's Review what HUD says:

- “Centralized or coordinated assessment system is defined to mean a centralized or coordinated process designed to coordinate program participant intake, assessment, and provision of referrals.
- A centralized or coordinated assessment system covers the geographic area, is easily accessed by individuals and families seeking housing or services, is well advertised, and includes a comprehensive and standardized assessment tool.” (Section 578.3)

Coordinated Assessment: 6 Key Aspects

1. Access

2. Assessment

3. Referral

4. Program
Intake

5. Data

6. Performance
Evaluation

Where Do You Start?

- System Mapping
 - Inventory Your Systems Current Programs:
 - Consider funder required eligibility criteria (program type, population served, number of beds/service slots, etc.)
 - Consider “unofficial” eligibility criteria
 - What is missing from your system?

Where Do You Start?

- As a Continuum, develop a set of guiding principles (how you will prioritize populations, acceptance of appropriate referrals, etc.)
- Create provider buy-in to the idea of releasing control over the intake process
- Decide on Type of Assessment: Centralized or Decentralized or a Blend
- Ensure that there are no “side doors” to access beds/services

Where Do You Start?

- Notify everyone about where and how to access homeless services
- Begin to use the Coordinated Assessment System
- Ensure that your Homeless Management Information System is collecting the correct data in order to:
 - Evaluate and adjust
 - Who is responsible for outcomes?



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